NETWORK PERFORMANCE INSIGHTS

NOC INSIGHTS

INNOVATION IN NETWORK INTELLIGENCE
WWW.POLYSTAR.COM
How to make the most of your NOC

1. How to prioritise the most important issues
   - Network issues emerge all the time; determining which matter and assigning priorities to them is a complex and time-consuming task.

2. How to direct issues to the right resources
   - Identifying a problem is one thing but ensuring that it gets sent to the right experts for resolution is critical.

3. How to quickly determine the root cause of issues
   - Obtaining a complete picture of a problem is essential in order to ensure that it can be resolved, quickly and efficiently.

4. How to easily share data between systems
   - There are often different tools within the OSS/BSS environment that can benefit from rich network data. They need to be able to access information to boost performance and to deliver insights.

Polystar’s NOC Insights solution provides instant visibility of issues, prioritised by the numbers of subscribers affected by them. This means that your NOC team can immediately see and focus on issues that matter, enabling them to resolve them faster and maintain consistent customer experience. Smart alarms ensure alerts are tuned to KPIs, highlighting what matters in your network and to your customers.

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Polystar enables Communications Service Providers to achieve excellence in CEM, Big Data Analytics, Service Assurance, Network Monitoring and High Performance Testing. We help CSPs to simplify their CEM strategies and drive operational efficiency through real-time network analytics. Polystar’s real-time Network, Service and Customer analytics uncover a goldmine of data, which yields indispensible analytics to CSPs.

Polystar is recognised as one of the fastest-growing companies in Sweden.

Since Polystar’s foundation in Stockholm in 1983, we have experienced continuous and sustainable growth, and evolved to a global presence, serving our customers in over 50 countries.

Get in touch:
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