

Press release

Polystar launches Active Voice Quality Testing Solution

Stockholm, Sweden, 29 February 2012

Polystar, a leading supplier of Service Assurance, Network Monitoring, and Test Solutions for the telecom market, today announced the launch of an Active Voice Quality Testing solution for mobile and fixed-line telecom networks.

Leveraging the deep expertise in the Quality Assurance area, Polystar now combines two strong products from its portfolio. Polystar's high-performance stress and feature test tool Solver, fully integrated with the visualisation solution Jupiter, gives network operators and service providers true visibility into the voice quality delivered by their core networks. The new solution addresses the growing demand for network operators to have an instant view of how the quality is changing over the time in order to detect and remedy any issues before they affect their subscribers.

Polystar's Active Voice quality solution provides a genuine view of the voice quality by generating calls through the network. The calls are made to and from any point in the network equipped with a Solver Call Generator. Each call is evaluated with the PESQ algorithm, an industry standard for voice quality measurements. Unique multi-dimensional reports provide users with customised real-time and individually adapted dashboards: created on selected intervals, they will display chosen KPIs, such as call success ratio, average MOS score, average delay and many more.

"With this solution Polystar enables network operators to take control of the voice quality experienced by their customers, which is crucial in ensuring continued customer loyalty," commented Magnus Zimmerman, SVP Product Management at Polystar.

About Polystar

Polystar is the premier supplier of Service Assurance, Network Monitoring, and Test Solutions to leading telecom operators, service providers and network equipment manufacturers around the globe. Polystar's innovative product portfolio supports the complete life cycle of new services and technologies—from design, pre-deployment verification and stress-testing, through roll-out, down to network assurance and service management of in-service mobile, fixed, IP or converged networks. Polystar is recognised as one of the fastest-growing companies in Sweden. Since its establishment in Stockholm in 1983, it has experienced a continuous and sustainable growth, and evolved to a global presence, serving its customers in over 50 countries. For more information, visit www.polystar.com

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