

## POLYSTAR AND TATA COMMUNICATIONS WIN GLOBAL TELECOM BUSINESS INNOVATION AWARD

STOCKHOLM, Sweden, May 14th, 2015 – Polystar, a leading supplier of network and customer analytics, network monitoring, and test solutions to the telecoms industry, today announced that it, together with Tata Communications, has been recognised with the Global Telecoms Business Innovation Awards 2015 in the “Business Service Innovation” category.

The award acknowledges Polystar’s and Tata Communications’ outstanding contribution in enabling managed services that enhance roaming QoS and optimise roaming performance at lower operational costs.

Polystar is a technology partner for Tata Communications’ new real-time roaming intelligence service, RoamPulse™ solution - a complete hosted and managed service that provides monitoring, troubleshooting and reporting for mobile operators across 2G/3G and 4G/LTE roaming and interconnection interfaces.

By leveraging Polystar’s Network and Customer Insight Solutions, Tata Communications’ RoamPulse™ solution lets mobile network operators improve their customers’ roaming experience and improve the efficiency of their roaming business.

Tata Communications, a leading global provider of a New World of Communications™, delivers advanced services to leading mobile and fixed network operators and multi-national enterprise customers and is the #1 global on-net mobile signalling provider backed by the world’s leading global IP and submarine cable networks.

“We wanted to offer our partners a complete managed and hosted service that would enable them to deliver better roaming QoS at a lower operational cost and without upfront capital requirements,” said Jeffrey Bak, Vice President, Product Management and Mobility Services for Tata Communications. “Polystar enables Tata Communications’ roaming experts to build unique and meaningful monitoring and analytical capabilities, with KPI dashboards based on the customers’ context and need.”

“To deliver outstanding managed monitoring services, you need a great deal of flexibility – both in terms of varying customer requirements and for the diversity of the networks covered,” said J.P. McMorrow, Vice President, Americas at Polystar. “Tata Communications RoamPulse solution ensures unrivalled network coverage, user-definable KPIs and customisable reporting capabilities on a single platform, to deliver optimum monitoring and analytics performance for a number of new technologies.”

Polystar’s Network and Customer Insight solutions give Communications Service Providers (CSPs) the insight and knowledge to run their networks more efficiently. They turn network data into actionable intelligence, which can be delivered to different departments and users through rich, customisable dashboards. Polystar helps deliver operational efficiency through proactive network monitoring, enabling CSPs to prioritise issues and ensure efficient resolution.

## ABOUT POLYSTAR

Polystar enables Communications Service Providers to achieve excellence in CEM, Big Data Analytics, Service Assurance, Network Monitoring and High Performance Testing. Polystar helps CSPs to simplify their CEM strategies and drive operational efficiency through real-time network analytics. Polystar's real-time Network and Customer Insights uncover a goldmine of data, which yields indispensable analytics to CSPs. Polystar is recognised as one of the fastest-growing companies in Sweden. Since Polystar's foundation in Stockholm in 1983, it has experienced continuous and sustainable growth, and evolved to a global presence, serving customers in over 50 countries.

For more information, please visit [www.polystar.com](http://www.polystar.com)

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